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FRAME YOUR ANSWERS TO BEHAVIOR QUESTIONS

(Article posted on LinkedIn 3/15/18)

When a Behavior Question is asked such as "Tell me a time when you"

Start each Behavioral Answer by "Framing your answer" with:

"When I was a (Job Title) _____ at (Organization) ____ I had a situation where..."

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- 1) Framing your behavioral answers by starting with your *Job Title* then the *Organization* where you had that position, allows the Interviewer to easily follow along. In addition, HR people like to know which position candidates were in when they learned something.
- 2) Always answer by saying "I" not "We," because they are interested in what you did, not what someone else did. For example, a *Walmart Greeter* might say "We" are a \$500 Billion company; one of the largest in the world and "We" provide great customer service. Yes, but what do you do?
- 3) Use *Meaningful Words, Fulfilling Words,* and words which *Clearly Add Value* in describing your experience in an interview or in a résumé.

For a listing of 135 Meaningful Words, go to: <u>JohnGoldhamer.com</u>, "Repertoire of Successful Business Sentences That Get Good Results"

4) Do <u>not</u> use *Empty Words, Cliché Words*, and words that that have *Insignificant Value* to describe your experience in an interview or in a résumé.

For a listing of 212 Empty Words, go to: <u>JohnGoldhamer.com</u>, "Repertoire of Successful Business Sentences That Get Good Results"

More Job Seekers Tips, Topics, and Tools including Santa's Examples may be downloaded at: www.JohnGoldhamer.com/JobSeekerTools.html Check It Out and Pass It Along!